

No.D.12016/2/2025-HFW/MUHCS/2
GOVERNMENT OF MIZORAM
HEALTH & FAMILY WELFARE DEPARTMENT

Dated Aizawl, the 18th March, 2025

NOTIFICATION

In the interest of public service, the competent authority is pleased to notify S.O.P. (Standard Operating Procedure) under the Mizoram Universal Health Care Scheme as shown below with effect from the effective date of the Mizoram Universal Health Care Scheme:

1. Beneficiary Registration and Verification Guidelines
2. Service Quality Audits, Monitoring & Control Guidelines
3. Claims Management & Adjudication Guidelines
4. Anti-Fraud Guidelines
5. Grievance Redressal Guidelines

Details of the above Guidelines are available at the official website of Health & Family Welfare Department, Government of Mizoram – health.mizoram.gov.in.

Sd/- H. LALENGMAWIA, IAS

Commissioner & Secretary to the Govt. of Mizoram
Health & Family Welfare Department

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Copy to:

1. Secretary to Governor, Mizoram
2. PS to Chief Minister, Mizoram
3. PS to Minister, H&FW Department
4. PS to Speaker/Ministers/Leader of Opposition/Dy. Speaker/Dy. Govt. Chief Whip
5. Vice Chairman, State Planning Board
6. Sr. PPS to Chief Secretary, Govt. of Mizoram
7. All Administrative Heads
8. All Heads of Department
9. Principal Director, H&FW Department
10. Director/Mission Director, DHME/DHS/ZMCH/Ayush/Nursing/NHM
11. CEO, MSHCS
12. All CMOs, Medical Superintendents, H&FW Department
13. CCA, A&T Mizoram
14. All Treasury Officers
15. Web Manager, H&FW Department
16. Guard file



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Under Secretary to the Govt. of Mizoram
Health & Family Welfare Department